McKinsey & Company, Inc.

secrets of software success -

Management Insights from 100 companies Around the world in one of the Most Dynamic Industries

ITAA webcast

Detlev Hoch, Gert purkert February 8, 2000

ITAA WEBCAST, FEBRUARY 8, 2000

Introduction to Secrets of Software Success

Industry structure and history

Illustration of selected best practices

Future trends

Discussion

ITAA WEBCAST, FEBRUARY 8, 2000

Introduction to Secrets of Software Success

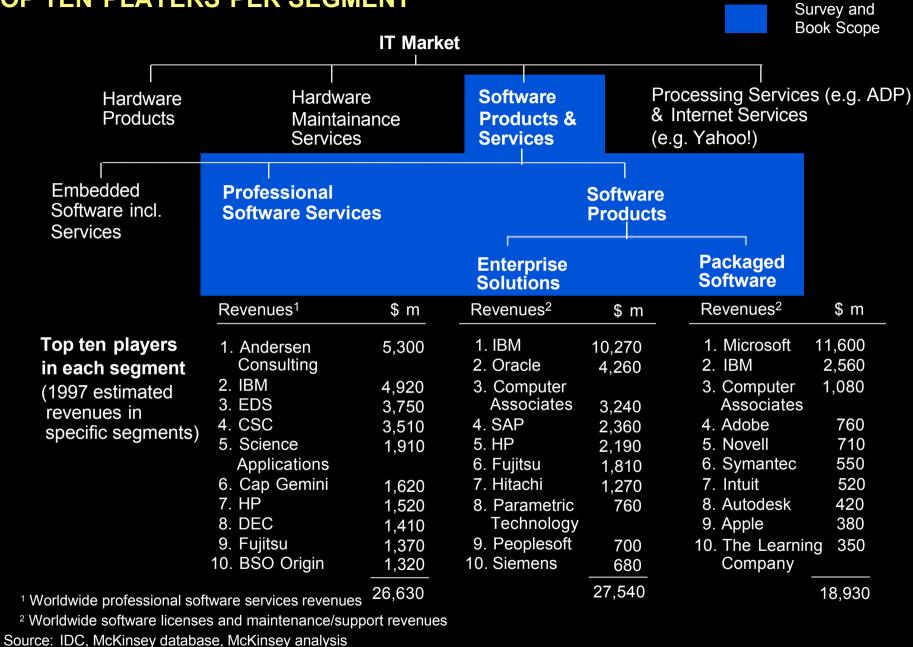
Industry structure and history

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TOP TEN PLAYERS PER SEGMENT



DISTRIBUTION OF PARTICIPATING COMPANIES

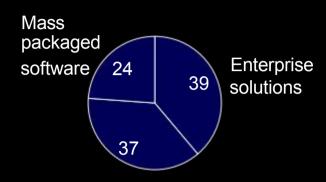
Region

North America (Canada, US)

Asia (India,

Europe (Austria, Denmark, France, Germany, Ireland, Italy, Netherlands, Luxemburg, Sweden, Switzerland)

Business type

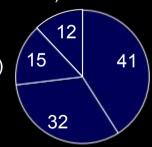


Professional services

Size

Startups (Rev.* < USD 10 million)

Very large companies (Rev.* > USD 1 billion)



Large companies (Rev.* < USD 1 billion)

Mid sized companies (Rev.* < USD 50 million)

SCOPE AND METHODOLOGY OF SURVEY

Interview partners

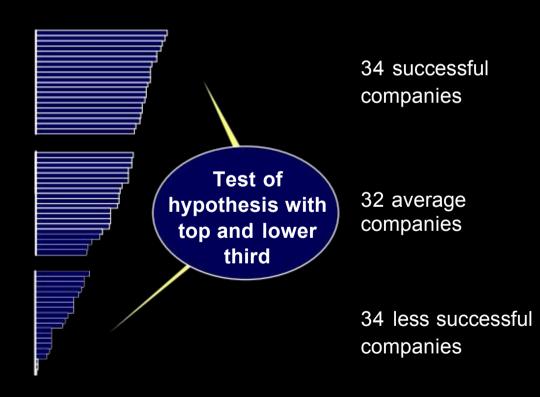
During the survey we did interviews with ...

- ... more than 450 executives
- ... 100 companies in 15 countries on 3 continents
- ... 6 of the 10 largest software companies in the world
- ... firms of all 3 industry segments



Research methodology

Rank of companies by margin and CAGR*



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