



OFFICEJET PRO 276dw OFFICEJET PRO 251dw SERIES PRINTERS

Software Technical Reference





HP Officejet Pro 276dw/251dw Series

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Introduction

Use this document to determine what printing-system software solution best meets your needs.

- Find descriptions of printer drivers, operating systems, and system admin tools.
- Learn what software you should install, installation method, and how to install and uninstall it.
- Discover software solutions and support that are available on the CD and on the web.

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1 Software solutions

Select a solution

Refer to the table below to determine which software solution and installation method is best for your environment.

Environment	Features	SW solution
Home or small office (nonmanaged environments, no IT/System administrator)	<ul style="list-style-type: none">• Print, scan, and fax are supported (scan and fax capability on select models)• Windows and Mac are supported• Wireless Enterprise Security and 802.1x are not supported*• Windows Server Editions are not supported	In-box CD
Managed environment (IT/System administrator)	<ul style="list-style-type: none">• Print, scan, and fax are supported (scan and fax capability on select models)• Windows and Mac, only Windows supports command line install• Select Windows Server Editions are only supported by the IT Administrator Custom Command Line Install	Full Software Solution or Driver with Installer from: www.hp.com/support (documentation and support information, including the IT Administrators' Install Guide , can be found at this site)
Managed environment (IT/System administrator)	<ul style="list-style-type: none">• Only print is supported (scan and fax are not supported even if the printer has this capability)• Windows and other select operating systems• Select Windows Server Editions are supported	HP Universal Print Driver (UPD) from: www.hp.com/go/upd



NOTE: If you install Windows software from the CD, use the Printer's Embedded Web Server (for a single printer) or HP Web Jetadmin (WJA) (for multiple printers) to setup the printer on a network using Wireless Enterprise or 802.1x Security.

In-box CD

Use the software CD to install the HP PCL 6 driver for Windows and PS driver for Mac operating systems. See [Windows software on page 9](#) or [Mac software and utilities on page 36](#) to learn about installing the driver, the features, and uninstalling the driver.

Supported operating systems

- Windows 8; 32-bit and 64-bit
- Windows 7; 32-bit and 64-bit
- Windows Vista; 32-bit and 64-bit
- Windows XP; 32-bit (Service Pack 3 and higher)
- Mac OS X v10.6, OS X Lion, OS X Mountain Lion

Minimum system requirements

Windows 8, 7

- 1 GHz 32-bit (x86) or 64-bit (x64) processor
- 2 GB HD
- Microsoft Internet Explorer
- CD-ROM/DVD or Internet
- USB

Windows Vista

- 800 MHz 32-bit (x86) or 64-bit (x64) processor
- 2 GB HD
- Microsoft Internet Explorer
- CD-ROM/DVD or Internet
- USB

Windows XP SP3 (32-bit only)

- Intel Pentium II, Celeron or 233 MHz compatible processor
- 750 MB HD
- Microsoft Internet Explorer 6
- CD-ROM/DVD or Internet
- USB

Mac

- Mac OS X v10.6, OS X Lion, OS X Mountain Lion
- 1GB hard drive space

- CD-ROM/DVD-ROM drive or Internet access
- USB port

 **NOTE:** Go to www.microsoft.com and www.apple.com for operating system compatible hardware system requirements.

 **NOTE:** HP does not control and is not responsible for information on links that take you outside the Hewlett-Packard Web site.

Basic Print Scan Driver on Web / Full Feature Software on Web

Use the printer's software download page at www.hp.com/support to install a **Full Software Solution** and **Driver with Installer**. Both downloads contain the HP PCL 6 driver for Windows or the PS driver for Mac that is on the software CD. See the [In-box CD on page 2](#) for supported operating systems and system requirements.

- **Full Software Solution** is the complete software solution intended for users who want more than just basic drivers (scan is available on select models).
- **Driver with Installer** is a software solution intended for users who want a basic print and scan driver (scan is available on select models).

 **NOTE:** You can use the command line method to install the PCL6 driver for select Windows Server Editions.

HP Universal Print Driver (HP UPD)

Use the HP UPD to install HP UPD PCL 5, PCL 6, and PS drivers. Go to www.hp.com/go/upd for drivers and installation instructions.

Supported client operating systems

- Microsoft Windows 8; x86 and x64.
- Microsoft Windows 7 Starter, Home Premium, Professional, Enterprise, and Ultimate; x86 and x64.
- Microsoft Windows Vista Business, Enterprise, Home Basic, Home Premium, and Ultimate; x86 and x64.

 **NOTE:** Microsoft retired mainstream support for Windows Vista in April 2012. HP will continue to provide the best effort to support the current UPD and tools for the discontinued Vista operating system.

- Microsoft Windows XP (SP2 and later) Home Edition, and Professional; x86 and x64.

 **NOTE:** Microsoft retired mainstream support for Windows XP in April 2009. HP will continue to provide the best effort to support for the current UPD and tools for the discontinued Windows XP operating system.

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