

适用酒店英语社交用语汇总—餐馆篇

餐馆英语

1. 寻问餐厅

到外国游乐，品味当地美食是行程重头戏之一，但是，身为他村夫，自然没法知道每家餐厅口碑如何。此时，不如向饭馆中的服务人员咨询，说出自己的爱好及需求，请对方做最正确建议。

能否可介绍一家邻近口碑不错的餐厅 ？

Could you recommend a nice restaurant near here?

我想去一家价位合理的餐厅。

I want a restaurant with reasonable prices.

我想去一家不会喧闹的餐厅。

I'd like a quiet restaurant.

我想去一家氛围欢喜、开朗的餐厅。

I'd like a restaurant with cheerful atmosphere.

能否可建议这一类的餐厅 ？

Could you recommend that kind of restaurant?

此地餐厅多集中在那一区 ？

Where is the main area for restaurants?

这邻近能否有中国餐厅 ？

Is there a Chinese restaurant around here?

这邻近能否有价位不贵的餐厅 ？

Are there any inexpensive restaurants near here?

你知道此刻那边还有餐厅是营业的吗 ？

Do you know of any restaurants open now?

我想试试当地食品。

I'd like to have some local food.

近来的义大利餐厅在那边 ？

Where is the nearest Italian restaurant?

2. 餐厅预约

享受异国美食是出国旅行的乐趣之一，若已探询好哪处有美味，不如在出发前先打电话咨询能否需订位，免得乐呵呵的出门，却碰上餐厅客满的状况。电话预约时，必定要详尽见告餐厅预约时间、人数与名字，而且最好咨询清楚能否需着正式服饰，免得届时失仪。

我需要预约位子吗 ？

Do I need a reservation?

我想要预约 3 个人的位子。

I'd like to reserve a table for three.

我们共有 6个人。

We are a group of six.

我们大概在 8 点到达。

We'll come around eight o'clock.

我要如何才能到达餐厅 ？

How can I get there?

我想要预约今夜 7 点 2 个人的位子。

I'd like to reserve a table for two at seven tonight.

我很对不起。今夜的客人相当多。

I'm sorry. We have so many guests this evening.

我们大体需要等多久 ？

How long is the wait?

9 点应当没问题。

Nine o'clock should be .

今日的介绍餐是什么 ？

What do you have for today's special?

我们想要面对花园的位子。

We'd like a table with a view of garden.

没问题。请给我你的名字。

It's . Your name, please.

我的名字是洁西卡 ？杨。

My name is Jessica Yang.

餐厅能否有任何服饰上的规定 ？

Do you have a dress code?

女士能否需着正式服饰 ？

Could the ladies wear formal dresses?

请不要穿牛仔裤。

No jeans, please.

3. 餐厅点餐篇

到异国品味美食可说是旅行的乐趣之一，但是，假如语言不通，大体就很难品味餐厅最受好评的菜色了。所以，学会基本点餐说法，适合的咨询服务生，并表达自己爱好，担保能够让自己吃得地道又知足。

请给我菜单。

May I have a menu, please?

能否有中文菜单？

Do you have a menu in Chinese?

在用晚饭前想喝些什么吗？

Would you like something to drink before dinner?

餐厅有些什么餐前酒？

What kind of drinks do you have for an aperitif?

能否让我看看酒单？

May I see the wine list?

我能够点杯酒吗？

May I order a glass of wine?

餐厅有那几类酒？

What kind of wine do you have?

我想点当地出产的酒。

I'd like to have some local wine.

我想要喝法国红酒。

I'd like to have French red wine.

能否可建议一些不错的酒？

Could you recommend some good wine?

我能够点餐了吗？

May I order, please?

餐厅最特其他菜式是什么？

What is the specialty of the house?

餐厅有今日特餐吗？

Do you have today's special?

我能够点与那份同样的餐吗？

Can I have the same dish as that?

我想要一份开胃菜与排餐（鱼餐）。

I'd like appetizers and meat (fish) dish.

我正在节食中。

I'm on a diet.

我一定防止含油脂（盐份 / 糖份）的食品。

I have to avoid food containing fat (salt/sugar).

餐厅能否有供给素食餐？

Do you have vegetarian dishes?

你的牛排要如何烹饪？

How do you like your steak?

全熟（五分熟 / 全生）。

Well done (medium/rare), please.

预定酒店英语（开房必备）

Dialogue A

a: Good Hotel. May I help you?

b: Good you got any vacancies for the nights of 12th and 'd like to make a reservation for the two nights

a: All right .Single or double-room?

b: Double-room please.

a: have a double -room available.

b: Is that with or without bath?

a: It's a room with shower and toilet ,sir.

b: That sounds fine. Is there an air conditioner?

a: Yes, but of course.

b:How much will it be for one night?

a:Let me double-room \$800 per night.

b:Does that include breakfast?

a: includes a continental breakfast and a morning newspaper.

b:Do you accept VISA?

a:Yes, we do, what time will yo be arriving?

b:I should be there aroud 5:30 on the 12th.

a:Ok, sir ,Could I take your name and contact number, please?

b:Yes,It's John 's New York 456-122

a:Could you spell that, please?

b:J-o-h-s-m-i-t-h.

a:John Smith. double-room with bath and air conditioner for the nights of 12th and 13th.

b:That's you.

a:Thank you sir. Good-bye.

饭馆沟通用语

欢迎和问候语:

1、 Good morning(afternoon, evening), sir(madam)

清晨（下午、夜晚）好，先生（夫人）。

2、 How do you do?

您好！（首次会面）

Glad to meet you .

很快乐见到您。

3、 How are you?

您好吗？

Fine, Thanks. And you ?

很好，感谢。您好吗？

4、 Welcome to our hotel (restaurant , shop).

欢迎到我们旅馆（餐厅、商铺）来。

5、 Wish you a most pleasant stay in our hotel .

愿您在我们旅馆过得快乐。

6、 I hope you will enjoy your stay with us.

希望您在我们旅馆过得快乐。（客人刚入店时）

I hope you are enjoying your stay with us.

希望您在我们旅馆过得快乐。（客人在饭馆停留时期）

I hope you have enjoyed your stay with us.

希望您在我们旅馆过得快乐。（客人离店时）

7、 Have a good time!

祝您过得快乐！

电话用语：

8、 **hotel , front desk. Can I help you?

** 饭馆，前厅。您找谁？

9、 Sorry, I've dialed the wrong number.

对不起，我拨错号了。

10、 May I speak to your general manager?

能和你们总经理说话吗？

Speaking.

我就是。

11、Sorry, he is not in at the moment.

对不起，他此刻不在。

Would you like to leave a message?

您要留口信吗？

12、Pardon.

对不起，请再说一遍，好吗？

I beg your pardon.

对不起，请再说一遍，好吗？

庆祝语：

13、Congratulations!

庆祝您！

14、Happy birthday!

诞辰快乐！

15、Happy new year!

新年快乐！

16、Merry Christmas!

圣诞快乐！

17、Have a nice holiday!

假日快乐！

18、Wish you every success!

祝您成功！

酬谢和答应语：

19、Thank you (very much).

感谢您（特别感谢）。

20、 Thank you for your advice (information , help)

感谢您的忠告（信息、帮助）。

21、 It's very kind of you .

感谢，您真客气。

22、 You are welcome .

不用谢。

23、 Not at all.

不用谢。

Don't mention it .

不用谢。

24、 It's my pleasure .

特别快乐为您服务。

(With pleasure.)

(My pleasure.)

25、 I am at your service .

愿意为您效力。

26、 Thank you for staying in our hotel.

感谢您在我们酒店下榻。

27、 I'm sorry .

很对不起。

28、 Excuse me .

对不起。

29、 I'm sorry, It's my fault.

很对不起。那是我的过失。

30 Sorry to have kept you waiting.

对不起，让您久等了。

31、Sorry to interrupt you.

对不起，打搅您了。

32、I'm sorry about this.

对此表示对不起。

33、I apologize for this.

我为此致歉。

34、That's all right.

没关系。

35、Let's forget it.

算了吧。

征询语：

36、Can(May)I help you?

我能帮您什么吗？

Yes, please.

好的。

37、What can I do for you.

我能为您干点什么？

38、Is there anything I can do for you?

有什么能为您效力的吗？

39、Just a moment, please.

请稍等一下。

40、May I use your phone?

Certainly.

自然能够。

Yes, of course .

自然能够。

指路用语：

41、Go upstairs/downstairs.

上楼 /下楼。

42、It's on the second (third) floor .

在二（三）楼。

43、Excuse me.

对不起。

Where is the washroom (restroom, elevator)?

请问盥洗室（歇息室、电梯）在哪儿？

This way, please.

请这边走

Turn left /right.

往左转 /右转。

45、It's in the lobby near the main entrance.

在大厅凑近大门。

46、It's in the basement at the end of the corridor.

在地下室走廊终点。

提示用语：

47、Mind(Watch)your step.

48、Please be careful.

请小心。

49、Please don't leave anything behind.

请别忘记您的东西。

50、Don't worry.

别担忧。

51、Take it easy.

放心好了。

52、Please don't smoke here.

请不要在这边抽烟。

辞别语：

53、Goodbye.

再会。

54、See you late.

再会。

55、Good night.

晚安。

56、See you tomorrow.

明日见。

57、Goodbye and thank you for coming.

再会，感谢您的莅临。

58、Goodbye and hope to see you again.

再会，希望再会到您。

59 Have a nice trip!

一路安全!

60、Wish you a pleasant journey! Good luck!

祝您旅途快乐! 祝您好运!

前厅:

1、Have you a reservation?

您预约过了吗?

2、May I know your name and room number?

您能告诉我您的名字与房间号吗?

3、Here is your room key.

给您房间钥匙。

4、Please pay at the cashier's desk over there.

请去那处帐台付款。

5、Are these your baggage?

这些是您的行李吗?

May I take them for you?

我来帮您拿好吗?

客房部

6、Housekeeping. May I come in?

客房服务员, 我能够进来吗?

7、Leave your laundry in the laundry in the laundry bag behind the bathroom door.

请把要洗的东西放在浴室门后的洗衣袋中。

8、I hope I'm not disturbing you.

我希望没有打扰您。

9 One moment ,madam. I'll bring them to you right away .

等一会儿，夫人。我立刻送来。

10、 I ' ll send for an electrician(doctor...)

我给您请电工（医生 ） 。

餐饮部：

11、 Sit down, please .Here is the menu.

请坐，给您菜单，先生。

May I take your order, sir?

您重点菜吗？

12、 What would you like to have, coffee or tea?

您要喝咖啡仍是茶？

13、 Would you like to have any wine with you dinner?

您用餐时要喝点酒吗？

14、 Service hours are:

（餐厅）供给时间是：

早饭 7点到 9点。

午饭 11点半到 1点半。

晚饭 6点半到 8点半。

15、 Here is the bill. Please sign it.

这是您的帐单，请署名。

服务台常用词汇

management 经营、管理

market price 市价

cashier's desk 兑换处

coin

accounting desk 帐务处

check-out time 退房时间

voucher 证件

price list 价目表

check, cheque 支票

sign (动) 署名

interest 利息

form 表格

reservation 预定

reception desk 招待处

tip 小费

reservation desk 预定处

luggage office 行李房

per thousand 千分之

spare (形) 剩余的

postpone (动) 缓期

cancel (动) 撤消

traveler ' s cheque 旅行支票

pay (动) 付款

fill (动) 填写

administration 管理、经营

note 纸币

registration desk 入宿登记处

lobby 前厅

luggage rack 行李架

visit card 名片

identification card 身份证

rate of exchange 兑换率

conversion rate 换算率

charge (动) 收费

bill 帐单

change money 换钱

procedure 手续、程序

information desk 咨询处

luggage label 行李标签

overbooking 超额订房

per cent 百分之

reasonable (形) 合理的

cash (动) 兑换

keep (动) 保存、保存

bank draft 汇票

accept (动) 接受

procedure fee 手续费

fill in the form 填表

电讯服务

operator 电话员

house phone 内部电话

special line 专线

dial a number 拨号码

hold the line 别挂电话

can't put somebody through 接不通

ordinary telegram 一般电话

receiver 听筒

city phone 城市电话

telephone number 电话号码

replace the phone 挂上电话

Line, please. 请接外线

The line is busy(engaged) 占线

send a telegram(cable) 发电报

long distance 长途电话

telephone directory 电话簿

call somebody up 打电话给某人

can't hear somebody 听不见

can't get through 打不通

inland telegram 国内电报

ordinary mail 平信

switchboard 互换台

central exchange 电话总局

The connection is bad. 听不清

express telegram 加速电报

special dispatch 专电

registered fee 挂号邮资

postcard 明信片

客房设施、用品

escalator 自动楼梯

bookshelf 书架

ground floor (英) 底, 层, 一楼

cabinet 橱柜

switch 开关

Venetian blind 百页窗帘

curtain 窗帘

wastebasket 字纸篓

tea trolley 活动茶几

night table 床头柜

first floor (英) 二楼, (美) 一楼

folding screen 屏风

hanger 挂钩

plug 插头

wall plate 壁上挂盘

Chinese painting 国画

elevator, lift 电梯

drawer 抽屉

second floor (英) 三楼, (美) 二楼

spring 弹簧

cushion 靠垫, 垫子

socket 插座, 插口

sitting room 起居室

voltage 电压

floor 楼层, 地板

carpentry (总称) 木器

tea table 茶几

bedclothes 床上用品

quilt 被子

mattress 床垫

thermos 热水瓶

transformer 变压器

中国小吃英文表达

中式早点

烧饼 Clay oven rolls

油条 Fried bread stick

韭菜盒 Fried leek dumplings

水饺 Boiled dumplings

蒸饺 Steamed dumplings

馒头 Steamed buns

割包 Steamed sandwich

饭团 Rice and vegetable roll

蛋饼 Egg cakes

皮蛋 100-year egg

咸鸭蛋 Salted duck egg

豆浆	Soybean milk
饭 类	
稀饭	Rice porridge
白饭	Plain white rice
油饭	Glutinous oil rice
糯米饭	Glutinous rice
卤肉饭	Braised pork rice
蛋炒饭	Fried rice with egg
地瓜粥	Sweet potato congee
面 类	
馄饨面	Wonton & noodles
刀削面	Sliced noodles
麻辣面	Spicy hot noodles
麻酱面	Sesame paste noodles
鸭肉面	Duck with noodles
鳝鱼面	Eel noodles
乌龙面	Seafood noodles
榨菜肉丝面	Pork , pickled mustard green noodles
牡蛎细面	Oyster thin noodles
板条	Flat noodles
米粉	Rice noodles
炒米粉	Fried rice noodles
冬粉	Green bean noodle
汤 类	

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