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000 Introduction



# Background of McKinsey

McKinsey & Company is a leading management consulting firm that provides advice and support to businesses and governments worldwide.



The company has a reputation for excellence in problem analysis and solution design, with a focus on strategic planning, operations improvement, and organizational transformation.

# Importance of Problem Analysis



It involves understanding the root causes of issues, defining the scope and scale of the problem, and determining the best course of action to resolve it effectively.



### Overview of the Framework

McKinsey's framework for problem analysis in English version courseware involves four main steps: identify the problem, collect relevant information, analyze the data, and develop and recommend solutions.

This framework is designed to be flexible and adaptable to different contexts and industries, ensuring that the analysis is tailored to the specific needs of the client.

000 The McKinsey 7S Framework



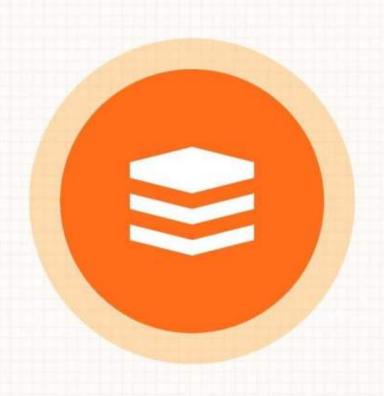


组织结构

在麦肯锡的7S框架中,Structure代表组织的结构,包括组织设计和组织架构。它是确保组织高效运行的基础,包括明确的职责、权力关系和沟通渠道。



战略方向



Strategy代表组织的战略方向,包括使命、 愿景和核心价值观。它为组织提供了明确的 发展目标和路径,确保所有活动与组织的长 期目标保持一致。 管理系统

Systems代表组织的管理系统,包括运营、财务、人力资源等。这些系统为组织提供了必要的支持,确保其日常运作的稳定性和效率。



# Skills



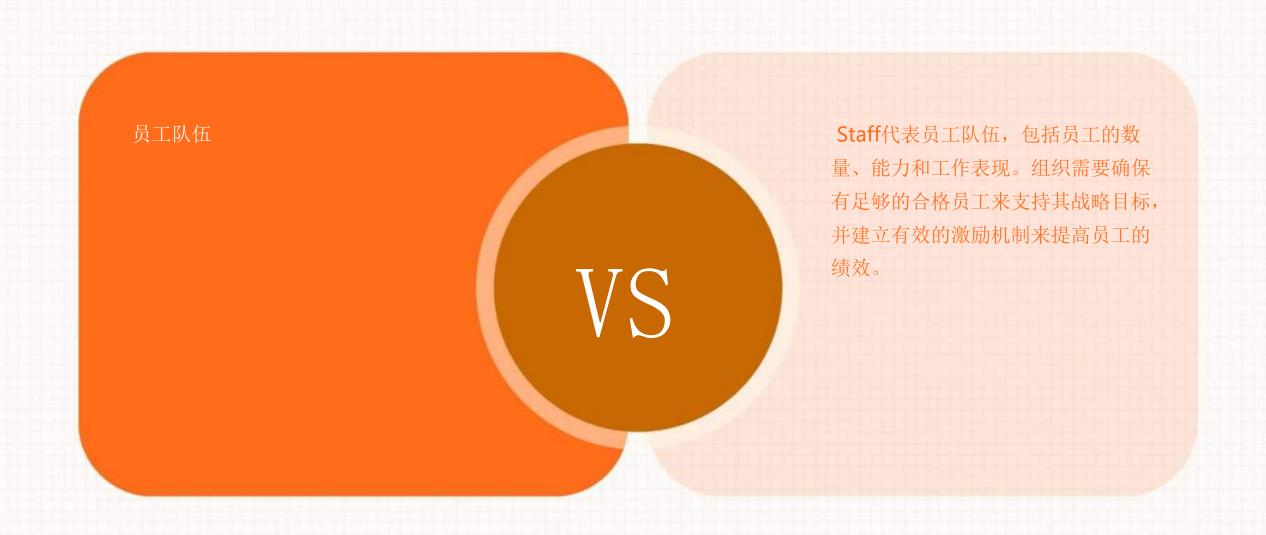
员工技能

Skills代表员工的技能和能力。组织需要确保其员工具备执行任务和实现战略目标所需的技能和知识,这可以通过培训和发展计划来实现。





Style代表管理风格,包括领导方式、决策过程和组织 文化。它决定了组织的氛围和员工的工作环境,对员工 的满意度和绩效产生影响。





## Shared Values

共享价值观

Shared Values代表组织的共享价值观,包括诚信、尊重和团队合作等。这些价值观是组织文化的核心,有助于建立员工之间的信任和凝聚力。

000 The McKinsey 3C Framework

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