



Troubleshooting Guide

HP t630 Thin Client

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Product notice

This user guide describes features that are common to most models. Some features may not be available on your computer.

Not all features are available in all editions of Windows. This computer may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows functionality. Go to <http://www.microsoft.com> for details.

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About this book

 **WARNING!** Text set off in this manner indicates that failure to follow directions could result in bodily harm or loss of life.

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 **NOTE:** Text set off in this manner provides important supplemental information.

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1 Product features

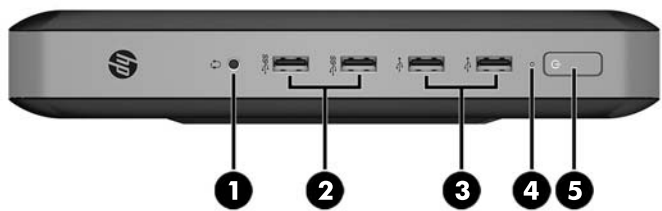


This guide describes the features of the thin client. For more information about the hardware and software installed on this thin client, go to <http://www.hp.com/go/quickspecs> and search for this thin client.

Various options are available for your thin client. For more information about some of the available options, go to the HP website at <http://www.hp.com> and search for your specific thin client.

Front panel components

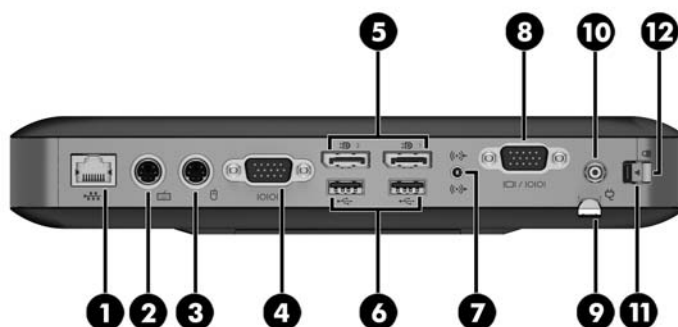
For more information, go to <http://www.hp.com/go/quickspecs> and search for your specific thin client to find the QuickSpecs.



Item	Component	Item	Component
1	Headset jack	4	Flash drive activity LED
2	USB 3.0 ports (2)	5	Power button
3	USB 2.0 ports (2)		

Rear panel components

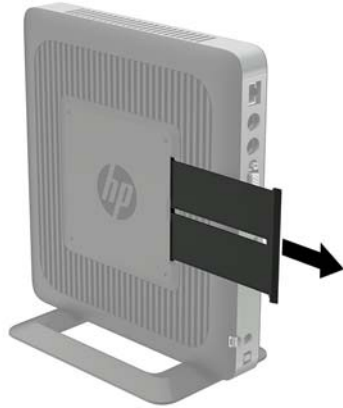
For more information, go to <http://www.hp.com/go/quickspecs/> and search for your specific thin client to find the QuickSpecs.



Item	Component	Item	Component
1	RJ-45 (network) jack	7	Audio-out (headphone)/Audio-in (microphone) combo jack
2	PS/2 keyboard port	8	Optional port. If used, may provide dual coaxial cable connectors for external antenna, SC fiber NIC connector, LC fiber NIC connector, serial port, or VGA port (shown)
3	PS/2 mouse port	9	Retractable AC power cord retention hook
4	Serial port	10	Power connector
5	Dual-mode DisplayPort 1.2 ports (2)	11	Rear I/O panel latch
6	USB 2.0 ports (2)	12	Cable lock slot

Serial number location

Every thin client includes a unique serial number located as shown in the following illustration. Have this number available when contacting HP customer service for assistance.



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